



## Time Critical

### Any Need Any Speed Guaranteed

Our expedited service with customer-defined delivery dates and times. Shipments move through our fastest network and are handled by our dedicated team from start to finish.

When your projects are complicated by short timelines, Time-Critical provides a customer guarantee\* and the proactive notifications you need to feel secure in your shipments.

Fast flexible solutions to meet your business needs:

- Support just-in-time inventory strategies
- Facilitate product rollouts and launches
- Meet installation crew schedules
- Ensure port arrivals to meet sailing schedules

### Maximize your transportation budget by reducing the need for airfreight on your Thursday and Friday pickups

#### Any Need

- From air cargo to cargo vans, dedicated trailers to liftgate and flatbed trailers
- Air and ground modes are coordinated to meet the most demanding timelines
- Comprehensive North America LTL network and cross border expertise ensure seamless service
- TSA-approved Certified Cargo Screening Facilities and Indirect Air Carrier (IAC) status maintain shipment integrity and avoid delays

#### Any Speed

- **Anywhere** in North America including next-day
- Flexible delivery windows as precise as one hour on the day you specify
- You choose your delivery schedule:

- By noon
- By 5 p.m.
- Within a one-hour window
- On your desired date
- Including holidays and weekends



#### Guaranteed

- Special handling surrounds your shipment from the time it's scheduled to its final destination
- Shipment visibility with real-time tracking and tracing
- Dedicated customer service representatives available 24x7
- In the unlikely event your shipment is delayed we provide proactive notification to offer resolution, including alternative transportation



## 3 Ways to Engage

1) Simply check the desired service option and write the desired delivery date and/or time on the YRC Freight Bill of Lading

Contact Name:		Contact Phone:	
<b>Standard</b>		<b>Faster Standard</b>	
<input type="checkbox"/> Standard		<input type="checkbox"/> Accelerated	
<b>Standard Guaranteed*</b>		<b>Expedited Guaranteed*</b>	
<input type="checkbox"/> Guaranteed Standard Service by 5 p.m. or end of business day		<input type="checkbox"/> Time-Critical Deliver by: ___/___/___ <input type="checkbox"/> By noon <input type="checkbox"/> By 5 p.m. or end of business day	
<input type="checkbox"/> Guaranteed Multiday Window Between: ___/___/___ & ___/___/___		<input type="checkbox"/> Time-Critical Hour Window Deliver on: ___/___/___ Between: _____ & _____	
		<input type="checkbox"/> Time-Critical (fastest ground delivery – no delivery date required)	
Quote I.D.:		<small>*guarantee only applies to direct service points</small>	
<small>All shipments are subject to individual pricing programs as published by YRC or by written transportation contracts.</small>			

2) The quote-free BOL sticker can be applied to any bill of lading

**YRC Freight Time-Critical, Accelerated, and Guaranteed Standard Services** (select desired service and options)

**Expedited Guaranteed** (All items must be under 14' in length.)

Time-Critical Deliver by: \_\_\_/\_\_\_/\_\_\_  By noon  By 5 p.m. or end of business day

Time-Critical Hour Window Deliver on: \_\_\_/\_\_\_/\_\_\_ Between \_\_\_ a.m./p.m. & \_\_\_ a.m./p.m.

Time-Critical (fastest ground delivery - no delivery date required)

**Faster Standard** (All items must be under 14' in length.)

Accelerated (delivery based on published Accelerated service standard)

**Standard Guaranteed** (All items must be under 14' in length.)

Guaranteed Standard Standard Service by 5 p.m. or end of business day

Multiday Window Between: \_\_\_/\_\_\_ & \_\_\_/\_\_\_

Authorized by: \_\_\_\_\_

Print Name Phone

Notice: All shipments are subject to individual pricing programs as published by YRC Freight or by written transportation contracts.

3) Authorized BOL Verbiage: Write the YRC Freight authorized verbiage for the desired service into the "Special Instructions" box on your BOL

SPECIAL INSTRUCTIONS
TIME-CRITICAL 9/24/12 BY NOON

For instant access to a customer service specialist who can schedule a pickup, provide a quote and answer questions, try YRC Freight Live Chat. Our Customer Service Center is just a phone call away at **1-855-892-3435**

Or

Click here [my.yrc.com](http://my.yrc.com): [Log In](#) | [YRC](#)